

NASA SEWP VI



Contract Holder

PARAGON TECHNOLOGY GROUP, INC.

NASA SEWP VI CATEGORY C CUSTOMER ORDERING GUIDE

ITC/AV Mission-Based Services

CONTRACT	CATEGORY	NAICS	CONTRACT HOLDER
80TECH26D0416	C	541512	Paragon Technology Group, Inc.

SEWP OVERVIEW

NASA SEWP VI (Solutions for Enterprise-Wide Procurement), pronounced "soup," provides Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to Federal agencies and approved Federal contractors. The SEWP Program Management Office administers the GWAC and supports agencies through the SEWP Quote Request Tool and customer support services.

FAIR OPPORTUNITY

FAR 16.505(b)(1) requires fair opportunity for orders above the applicable threshold under multiple-award contracts. The NASA SEWP Quote Request Tool (QRT) is the recommended method for distributing requirements to eligible Contract Holders and supporting the ordering activity's decision documentation.

ABOUT PARAGON

Paragon Technology Group, Inc. is a Service-Disabled Veteran-Owned Small Business supporting Federal and DoD missions with enterprise IT service management, cybersecurity and RMF, program and portfolio management, collaboration solutions, network operations, service desk, AV/VTC, cloud, data and mission support services.

Website: www.paragontech.net

PARAGON SEWP VI CONTRACT

Category: C

Contract: 80TECH26D0416

Scope: Mission-Based ITC/AV Services

NAICS: 541512

Ordering Period: 10 years from the SEWP VI contract effective date

CORPORATE HEADQUARTERS

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SEWP VI PROGRAM SUPPORT

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Brian Maves

Deputy Program Manager
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CATEGORY C CUSTOMER NOTE

\$2M per-order ceiling in contract year 1 and \$10M per-order ceiling in contract year 2, inclusive of options. Restrictions are subject to removal beginning in year 3.

WHAT IS IN SCOPE FOR PARAGON CATEGORY C?

Paragon's Category C contract provides customized ITC/AV services at the mission or program level. The scope includes mission-specific technology, operations, engineering, data, application, cloud, cybersecurity, communications and related support. Services may be performed at Government and/or Contractor locations worldwide, as specified in each order. Product-only requirements are not in scope for Category C.

CATEGORY C ORDER VALUE THRESHOLDS

\$2 million per order, inclusive of options, during the first year of contract performance; \$10 million per order during the second year. Category C threshold restrictions are subject to removal beginning in the third year of contract performance.

REPRESENTATIVE IN-SCOPE TECHNICAL AREAS

- Innovation Services
- Information and Data Analytics Services
- Application Services / Software Development
- Cybersecurity Services
- Cloud Services
- Digital Multimedia and Technical Communications

REPRESENTATIVE IN-SCOPE TECHNICAL AREAS

- IT Operations and Maintenance / Help Desk / Call Center
- Network Services
- Database Services
- In-Scope Training
- Program Management / Ancillary Services and Supplies

WHEN TO USE THIS PARAGON CONTRACT

Use Paragon's Category C contract when the requirement is focused on a defined mission, program, system, organization or operational need rather than an agency-wide enterprise implementation.

- Mission cybersecurity, RMF, continuous monitoring, vulnerability management or security engineering.
- Program-specific network operations, IT O&M, help desk, database or cloud services.
- Mission data analytics, AI/ML, application development, software modernization or integration.
- Mission AV, communications, technical communications, training and related ITC/AV support.

SCOPE NOTES

- Category C is intended for mission- or program-level implementations.
- Ancillary products may be included when integral and necessary to the services-based solution and permitted by the order.
- The issuing Contracting Officer may include additional order-specific terms and agency requirements consistent with the SEWP VI contract.

NEED A SCOPE DETERMINATION?

Send an overview of the requirement and/or bill of materials to help@sewp.nasa.gov. NASA SEWP can review the requirement and provide scope feedback.

HOW TO OBTAIN A QUOTE AND PLACE AN ORDER

STEP	WHAT TO DO
1	Define the requirement Identify the required services, performance outcomes, period and place of performance, security requirements, applicable NAICS/PSC, contract type and any ancillary products needed for the services solution.
2	Select Paragon Category C Use Category C when the requirement is mission- or program-specific. Confirm the current Category C order-value threshold before issuing the solicitation/order.
3	Release through SEWP Use the NASA SEWP Quote Request Tool (QRT) to provide fair opportunity to eligible Contract Holders. Include the solicitation, SOW/PWS/SOO, instructions, evaluation criteria, pricing requirements and due date.
4	Receive Paragon's quote Paragon will respond under contract 80TECH26D0416 with the requested technical, management and pricing information and will identify order-specific provider, licensing, warranty and support terms when applicable.
5	Issue and route the order The issuing Agency procurement office issues the delivery/task order. Orders are routed through the NASA SEWP PMO for review, processing and tracking before fulfillment. Order modifications must also route through the SEWP PMO.

QUOTE AND ORDER CONTACTS

PURPOSE	PRIMARY CONTACT	INCLUDE WITH YOUR REQUEST
Quote / pre-order support	Carl Weiss SEWP VI Program Manager cweiss@paragontech.net 618-207-5950	Agency, QRT/RFQ number, contract 80TECH26D0416, due date, SOW/PWS/SOO and pricing instructions.
Deputy / continuity support	Brian Maves SEWP VI Deputy Program Manager bmaves@paragontech.net 618-567-8924	Same information as above, plus any prior Paragon correspondence or quote reference.
Order issue / post-delivery	Carl Weiss or Brian Maves	Order number, affected CLIN/deliverable, issue description, desired resolution, urgency and required response date.

INSTALLATION, WARRANTY, TECHNICAL SUPPORT AND ORDER ISSUES

Installation and delivery: Installation, transition, configuration and delivery obligations are established in Paragon's quote and the resulting order. Include site access, security and acceptance requirements in the solicitation/order.

Basic and extended warranty: Applicable product/OEM warranties, extended warranties and maintenance terms will be identified in the quote/order. For support, provide the contract and order numbers, affected CLIN/item and issue description.

Software and technical support: Software maintenance, licensing and technical support will be provided in accordance with the order and applicable provider/OEM terms. Paragon coordinates order-level resolution.